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Express \$\$
card

Expedite your life.

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*Student Center, 2025 S. University Ave., Knoxville, TN 37996
*Express Card is subject to credit review
*MasterCard Express is not available in all states
*Express Card is not available in all states
*There is a \$3.00 annual fee for Express Card
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THE EASTERN EXPRES\$\$ CARD

Your Eastern Identification Card and much more!

- ◆ Eastern Identification Card
- ◆ Meal Plan Card
- ◆ Residential Life Attendance Card
- ◆ On - Campus Debit Card
- ◆ University Library Card
- ◆ Sports / Fitness Center Access Card

How to obtain an Eastern EXPRES\$\$ CARD

- ◆ Visit the Card Services Office, Monday - Friday, 9:00 am - 4:00 pm
Wood Support Services Center, second floor

Bring the following with you:

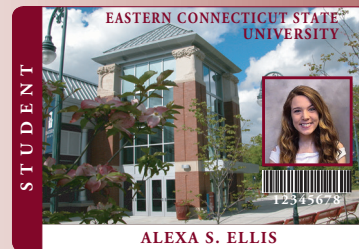
- ◆ Proof of registration at Eastern (copy of class schedule)
- ◆ Photo Identification Card (driver's license, passport, military ID)

Use the EXPRES\$\$ CASH Account to:

- ◆ Make purchases at the Eastern Bookstore.
- ◆ Make purchases at on-campus food service locations.
- ◆ Pay for book replacement fees & late fines at the Library.
- ◆ Pay for printing and copying on-campus.
- ◆ Pay for replacement Eastern EXPRES\$\$ CARDS & Electronic Access FOBs at Card Services.

Benefits of the Eastern EXPRES\$\$ CARD:

- ◆ **Budgeting** - Utilize the EXPRES\$\$ CASH Account to establish a monthly/semester budget.
- ◆ **Convenience** - Everything is available on one card. No need to carry cash around campus.
- ◆ **Protection** - A debt free alternative to a credit card. Only spend what is available on the card.
- ◆ **Security** - Purchases are limited to university approved locations and cannot be used to purchase alcohol or tobacco. EXPRES\$\$ CARDS have an identifying picture and can be deactivated quickly via web or mobile app. Our Online Card Office is PCI compliant.
- ◆ **Speed** - All deposits are available immediately on the card. Lines at registers are expedited when the Eastern EXPRES\$\$ CARD is used. No change to issue or separate credit card transaction to process.



How The EXPRE\$\$ CASH Account Works

Your EXPRE\$\$ CASH Account works like a debit card for on campus purchases. EXPRE\$\$ CASH is equivalent to dollars. Just present your card when making a purchase at participating locations and the amount will be deducted from your EXPRE\$\$ CASH Account. All Eastern EXPRE\$\$ CARDS have an EXPRE\$\$ CASH Account. You can choose to deposit funds into the account. By making a deposit into an EXPRE\$\$ CASH Account you agree to the Terms & Conditions which can be found online at expresscard.easternct.edu. Please visit our website for detailed information.

Ways to Make an EXPRE\$\$ CASH deposit:

Online Card Office - expresscard.easternct.edu

- ◆ **MasterCard, Visa & Discover** debit and credit card deposits can be made online through our PCI compliant website. There is a convenience fee charge for online EXPRE\$\$ CASH deposits.
- ◆ The user name and password are the same as your university computer login credentials.
- ◆ View transactions, check account balances, meal plan usage and deactivate a lost or stolen card.

Guest Deposit Portal - Online Card Office - expresscard.easternct.edu

- ◆ A friend or family member can make a deposit through the Guest Portal.
- ◆ All that is needed is your first name, last name and Eastern ID number.
- ◆ They **cannot** view transactions, see balances or deactivate your card.

eAccounts Mobile Device App

- ◆ Download the **eAccounts** app through your Mobile Device App Store.
- ◆ You can make EXPRE\$\$ CASH deposits right from your phone (fee applies).
- ◆ View transactions, check account balances, meal plan usage and deactivate a lost/stolen card.

Mail In Check & Money Order Deposit - Eastern Connecticut State University Card Services, 83 Windham St., Willimantic, CT 06226

- ◆ Complete the EXPRE\$\$ CASH Deposit Slip which can be found below.
- ◆ Please send **check** or **money order** with the EXPRE\$\$ CASH Deposit Slip to:
Eastern Connecticut State University, Card Services, 83 Windham St., Willimantic, CT 06226

Visit the Card Services Office - Wood Support Services Center, second floor Monday - Friday 9:00 am - 4:00 pm

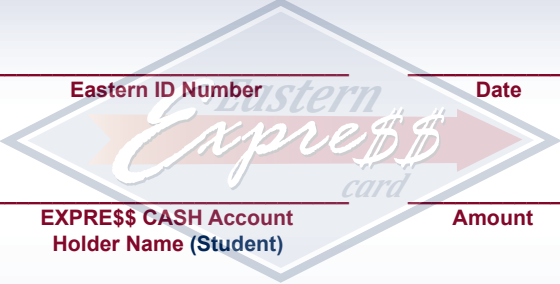
- ◆ Card Services accepts **check** and **money order** deposits at the service window.



PROTECTION

EXPRES\$ CASH DEPOSIT SLIP

To deposit funds into the EXPRES\$ CASH Account with a money order or check, please fill out this deposit slip and mail to:
Card Services Office, Eastern Connecticut State University, 83 Windham Street, Willimantic, CT 06226.

_____	_____
Eastern ID Number	Date
	
_____	_____
EXPRES\$ CASH Account Holder Name (Student)	Amount

By making a deposit into an EXPRES\$ CASH Account you agree to the Account Terms & Conditions which can be found online at expresscard.easternct.edu.

Money Order Check # _____

payable to: Eastern Connecticut State University

Please do not send cash.

MasterCard, Visa and Discover debit and credit card deposits can be made through our secure PCI compliant Online Card Office at expresscard.easternct.edu. The Guest Portal requires student's first and last name and Eastern ID number. There is a convenience fee for debit and credit card EXPRES\$ CASH deposits.

_____	_____	_____	_____
<i>EXPRES\$ CASH Balance</i>	<i>Dining Dollars Balance</i>	<i>Date</i>	<i>Initials</i>
OFFICE USE ONLY			

expresscard.easternct.edu



ONLINE CARD OFFICE

EXPRES\$ CASH Account Information

◆ Deposits made to an EXPRES\$ CASH Account **cannot** be withdrawn as cash. ◆ Account Statements can be obtained through the Online Card Office at expresscard.easternct.edu. ◆ University tuition and fees **cannot** be paid with the Eastern EXPRES\$ CARD. ◆ EXPRES\$ CASH will carry over from semester to semester and year to year. ◆ The EXPRESS CASH Account will be closed if you withdraw from the University or your account is inactive for two years. ◆ Graduating students should request a refund from the Card Services Office if they would like refund processed immediately. ◆ Any balance over \$10 will be refunded. If outstanding University charges exist, any remaining balance over \$10 will be applied to these charges first. ◆ Any returning student with a balance over \$10 may request a refund at the end of the academic year (May). ◆ Otherwise the money will remain in the EXPRESS CASH Account and be available the following semester/year.

Ways to Deactivate a Lost / Stolen Eastern EXPRES\$ CARD:

1) Online Card Office - expresscard.easternct.edu 2) eAccounts Mobile Device App

User name & password is the same as your campus computer login credentials. Select Lost Card from the menu.

3) Call /eMail/Visit Card Services - Monday - Friday, 9:00 am - 4:00 pm, (860) 465-5060, Wood Support Services Center, 2nd floor. ◆ email cardservices@easternct.edu ◆ A new EXPRES\$ CARD can be obtained at Card Services (**fee applies**).

Electronic Access FOBs - Residence Halls

All Residence Halls are equipped with electronic access locks. Students use an electronic key called a FOB to gain access to their assigned hall. All students living on-campus are issued a FOB and need to keep that same FOB for the time they are living on-campus. If housing assignments change the access is updated electronically. Exterior door FOBs are replaced at Card Services (**fee applies**). Replacement bedroom FOBs for Constitution, Laurel, Nutmeg and replacement suite FOBs for Occum are issued through each hall's office (**fee applies**).

Printing Funds - Copiers & Printers

The University adds \$20 in Printing Funds each semester to student's Eastern EXPRES\$ CARD for copying and printing on-campus. Any Printing Funds remaining at the end of the fall semester will rollover to the spring semester. Any funds remaining at the end of the academic year will zero out in August. Printing Funds have no cash value and can only be used for copying and printing. If Printing Funds are depleted, please deposit funds into your EXPRES\$ CASH Account to continue copying and printing using your Eastern EXPRES\$ CARD.



Save five cents a page when
you use your EXPRES\$ CARD
at copiers & printers.



EXPRES\$ CASH is accepted at these on-campus locations.

Card Services - 228 Wood Support Services Center

Pay for replacement Eastern EXPRES\$ CARDS and Electronic Access FOBs.

Copiers & Printers - All Over Campus

Most copiers and printers on campus accept EXPRES\$ CASH and/or Printing Funds (see **Printing Funds**). Save five cents a page.

Eastern Bookstore - Student Center

Purchase your textbooks, apparel, notebooks, gifts, food, computer supplies and more. Just let the cashier know you will be using your EXPRES\$ CARD.

Fundraising - All Over Campus

Help support student sponsored fund-raising events. Student Clubs can sign out an EXPRES\$ CARD Reader to be able to accept EXPRES\$ CASH at their event. Visit expresscard.easternct.edu to learn how to reserve a reader.

J. Eugene Smith Library - Eastern Road

Pay for book replacement fees and late fines at the circulation desk.

Laundry Machines - Residence Halls

Laundry Machines no longer accept the EXPRES\$ CARD. The University installed new washers and dryers in the residence halls. These machines are equipped with readers that accept MasterCard, Visa, Discover, American Express debit and credit cards, ApplePay, GogglePay and cash. The ability to use EXPRESS CASH may be available in the future. All refund requests, including coin are done in the CSCPay Mobile App, While on campus, visit laundryview.com to check machine availability and more.

Vending Machines - On-Campus

Vending Machines no longer accept the Eastern EXPRESS CARD. The machines are equipped with readers that accept MasterCard, Visa, Discover and American Express debit and credit cards, ApplePay, GogglePay and cash. The ability to use EXPRESS CASH may be available in the future.



Dining Dollars and EXPRE\$\$ CASH are accepted at these on-campus dining services locations.



CONVENIENCE

Food Court - Student Center

We Proudly Brew **Starbucks** espresso drinks and coffee at **Campus Perks Café** which features in-house made bake goods and fresh fruit smoothies. At **Create**, salads are made to order with a variety of fresh produce. **Windham Street Subs** offers handcrafted deli sandwiches made with high quality meats on wraps, rolls and breads. **Grill Nation** features breakfast sandwiches, hamburgers, grilled sandwiches, french fries and chicken tenders. **Build Pizza** features made-to-order pizzas that are customized to your liking. **Chef's Table** is a weekly rotating concept that offers different regional cuisines which include: Asian, Mediterranean, Italian, Fresh-Mex and American. The Food Court accepts Dining Dollars, EXPRE\$\$ CASH, cash, debit and credit cards.

Hours of Operation: Monday - Friday 8:00 am - 9:00 pm
Saturday, Sunday 1:00 pm - 5:00 pm Starbucks Station Only
Holidays - CLOSED

Hurley Food Court - Hurley Hall

Hurley Food Court is our all-you-care-to-eat main dining facility. This location offers exhibition cooking, oven fresh pizza, a salad/deli bar which includes: lentils, cold pastas, potato salads and fruit salads. There are specialty stations featuring cereals, breads, desserts, ice creams, soups, gluten-free and vegan selections, an all-day breakfast and sauté station. Hot entrees are served daily and our grill offers hamburgers, veggie burgers and grilled cheese sandwiches. Present your Eastern EXPRE\$\$ CARD to use your meal plan, Dining Dollars or EXPRE\$\$ CASH. Hurley Food Court also accepts cash, debit and credit cards.

Hours of Operation: Monday - Friday 7:15 am - 8:00 pm
Saturday - Sunday 10:30 am - 2:00 pm / 5:00 pm - 8:00 pm

Please see the Dining Services Brochure for additional information.



EASTERN
CONNECTICUT
STATE UNIVERSITY

Card Services Office

*83 Windham Street
228 Wood Support Services Center
Willimantic, Connecticut 06226
(860) 465-5060*



expresscard.

easternct.edu